

Second-hand phone checklist

Ten minutes at the meeting can save you from a stolen, blocked or locked phone.

Identity and legality

- ☐ Dialled *#06# and wrote down every IMEI (two on a dual-SIM phone)
- ☐ Checked each IMEI on Sanchar Saathi, or by SMS "KYM" + 15-digit IMEI to 14422
- ☐ Brand and model in the result match the phone in my hand
- ☐ IMEI matches the box and the bill (if there is a box)

Account locks

- ☐ Seller has signed out of the Apple or Google account
- ☐ The phone sets up without asking for the old account

Hands-on test

- ☐ Used my own SIM: call, mobile data and Wi-Fi all work
- ☐ Screen, touch, cameras, microphone, speakers and buttons all work
- ☐ Fingerprint or face unlock works (set up mine)
- ☐ Charging port and charging work
- ☐ Battery health checked, or seller shows how long it lasts
- ☐ No signs of liquid damage, swelling or a replaced screen

Paperwork and payment

- ☐ Got the original bill or invoice
- ☐ Written receipt with date, amount, seller name, phone number, model and IMEI
- ☐ Paid by a method that leaves a record (no advance deposit to a stranger)

Red flags: stop and walk away

- ☐ The price is far below what the same model sells for
- ☐ The seller will not meet or will not let you test the phone
- ☐ The seller cannot sign out of the account
- ☐ IMEI on phone, box and bill do not match
- ☐ You are asked to pay first and collect later